



During this challenging time, your Early Help Hubs will be delivering business as usual, but in a different way.



To learn more about your Early Help Hub click the image above.

We are still responding to Requests for Early Help Support, however due to safety measures such as the need for social distancing and keeping families and workers safe, there may be some changes as to how we contact families and share information as part of a multi agency response.

We may take a little bit longer to get back to you regarding your request. We will however deal with all requests and prioritise, on the basis of level of need.

Joanne Dalton
Strategic lead for Early Help and Interventions.



Brought to you by the Early Help Programme Team, in conjunction with Manchester Early Help Champions.



Early Help Assessment Programme Team. Your May 2020 Early Help Update



Due to the current challenges faced by all our Early Help Partner agencies and the positive feedback we have received regarding our last update, we will continue to provide our updates in our special edition format. We hope you and the families you support continue to find them beneficial.



Manchester City Council Hub

A new coronavirus support centre and hotline have been set up by Manchester City Council for vulnerable people self-isolating without friends or family to help them, including if you are a carer, care leaver or young carer.

From March 2020 the new hub will coordinate food parcels, medicine and fuel top-up payments for people with no support network, as well as those who have been told by the NHS they are high-risk.

The hotline number is 0800 234 6123 and it will be open Monday to Saturday, 8.30am to 5.30pm

Call the hub to access the support you need.



Help is available if you need it.



Food. Medicines. Company. Fuel bills. Online help.

CALL 0800 234 6123

What to do, if concerned about a child's health, during this period?



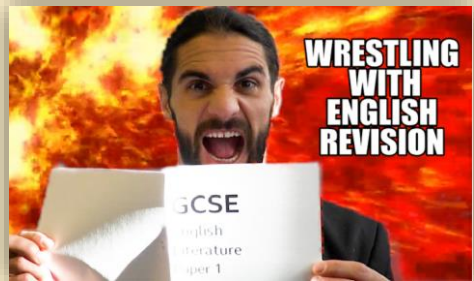
Whilst it is extremely important to follow Government advice to stay at home during this period, it can be confusing to know what to do when your child is unwell or injured. There are concerns that families are presenting children late with serious conditions/Covid19 because of anxieties about attending hospitals.

Click on the image of the doctor on the left and see an advice sheet from the Royal College of Paediatrics and Child Health and Healthier Together.

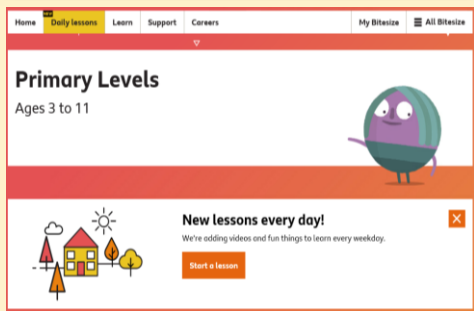
Click on the image of the doctor on the right to access information on how to contact your GP, order repeat prescriptions, manage long-term conditions and maintain your mental and physical wellbeing.



Its Educational Mum, but not as we know it.



WWE's Seth Rollins talks you through some descriptive techniques for Year 10 and S4 lessons. Click the image left to hear Seth's unique lesson.



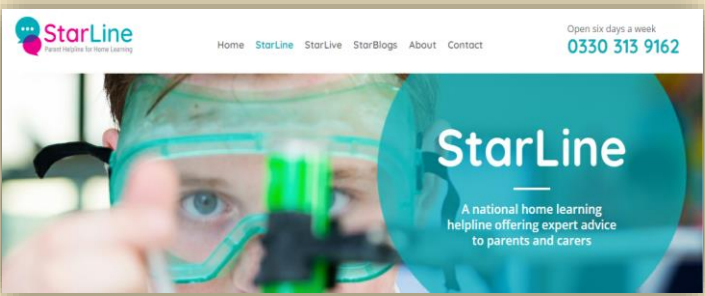
Access lessons (updated daily) for children aged 3 to 11. Click the image left to be taken directly to this page on the BBC Bitesize webpage.





Click the image above to be taken directly to the Bitesize Homepage.



Educational Comics for Children experiencing Dyslexia Dekko Comics provide comics that help with literacy skills and schoolwork, covering Maths, English, Science etc. They are available free online for the COVID-19 period. Click on the Dekko Banner on the left to access these fun educational resources.



Star Line provide support for parents who are home schooling. Click the image left to go directly to their web page.

 HM Government
 

DEPARTMENT FOR EDUCATION CORONAVIRUS HELPLINE
 for education related queries: anyone working in early years through to universities, plus parents
 0800 046 8687
 8am to 6pm (Monday to Friday)
 DfE.coronavirushelpline@education.gov.uk

By visiting the website you can access a wide range of information, advice and guidance. As well as the details for a wide range of agencies who offer support to children, young people and families.

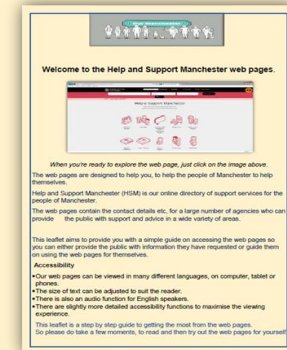
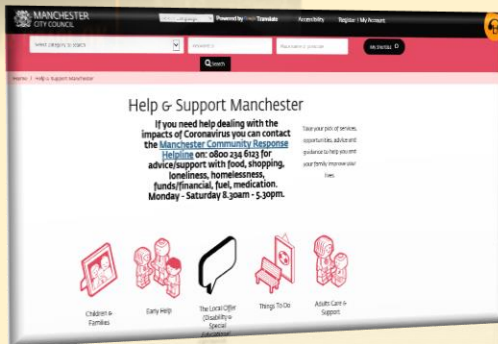
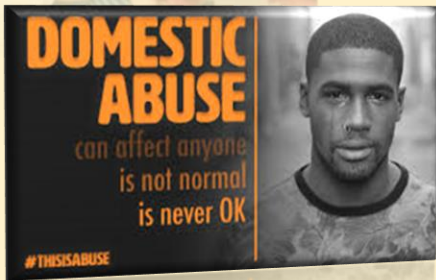
Access information, from health advice, to dealing with being homeless. Click the image left to see what support is available for Manchester's most vulnerable people.

Click the image left and visit our specialist page exploring support for those suffering Domestic abuse.

You may just want to begin with a visit to our **Help and Support Manchester** web page. Click the image left.

Did you know that all our web pages can be **translated** into many languages? You can also **listen** to the contents of each web page via our **Browsealoud** function.

Click on the image above and learn how.



Follow us on twitter for all the latest, up to the minute updates, on all things Early Help: @earlyhelpmcr

Support for families on becoming and staying connected, in the online world and staying safe.



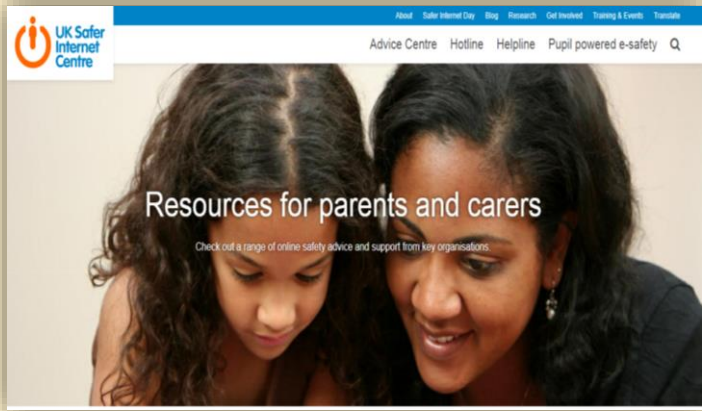
An information sheet from Manchester City Council. The title is "Stay connected through COVID-19". It includes the council's logo and contact information. The text says: "We want to help you get online, stay safe online and make the most of the internet. You can access the internet on a smartphone, tablet, laptop or computer." There is an illustration of a smartphone, tablet, and laptop. A section titled "Support available" lists: "If you need help and support to get online, call the Community COVID-19 Support Helpline on 0800 234 6123, or email us at digitalinclusion@manchester.gov.uk. Whatever your level of digital knowledge, we can help you. If you are just starting out, we can help you to: - turn on your device and get online - search for information and advice - access public services online, such as your GP and local council."

Manchester City Council want to help families get online, stay safe online and make the most of the internet. Click on the image left and view/download an information sheet explaining this great offer of support.

With so much information being shared on line at the moment, it may be time to remind ourselves, children, young people and families, of the need to stay safe on line. Click the image right to gain further insight from the Children's Society, into how we can all stay safer.



The U.K Safer Internet Centre has lots of useful information and advice. Click the image below to find out more.



AACOSS

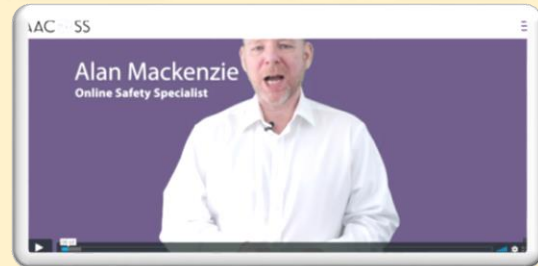
THE ASSOCIATION OF
ADULT AND CHILD **ONLINE SAFETY**
SPECIALISTS

The videos have been created on behalf of AACOSS, the **Association of Adult and Child Online Safety Specialists.**

The purpose of the short videos is to simplify the best advice to help you keep your children safe online and then to provide you with some links to the organizations who are providing the best and most up to date advice. For more general information click the image left to go to the website.



Online safety for Organisations.
Click image on the left for video.



Online safety for Parents.
Click image on the left for video.

Disclaimer: the information given in the video is for advice and guidance. It does not constitute legal advice, nor does it state what schools 'must do' to comply with any statutory safeguarding or data protection requirements.



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